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#### About Us

Turkon Line was founded in 1997. Established to provide container service to USA which holds an important place in the world of maritime trade, Turkon Line has been the first Turkish company to offer direct service to USA by providing the shortest transit time in the industry.

Turkon Line offers services in New York, Norfolk and Savannah in the States, Hamburg in Germany, Antwerp in Belgium and Felixstowe in England with its regional managements and in Istanbul, Izmir, Bursa, Mersin and Ankara in Türkiye with its regional managements. Turkon Line, working with 37 agency offices and 19 agencies in 23 countries located in 4 continents and 38 ports and continues its activities in various regions of the world.

Turkon Line, who actively offers container shipping services to the markets in America, Europe, the Mediterranean and Black Sea, is one of the leading brands in its industry. USA, Egypt, Israel, Spain, Germany, Lebanon, UK, Benelux, North Cyprus Turkish Republic, Ukraine, Romania, Georgia, Morocco, Portugal, Italy and France are among the countries it provides service. While the export industries mostly consist of chemical substance, home appliances, electronic goods, tobacco, paper, textile and carpet, import industries are automotive, cotton, paper and chemicals. Turkon Line vessels, with their direct and regular service from Türkiye to the East Coast of America, carry their loads with the shortest transit time provided in the industry. Turkon Line is amongst the market leaders in the focused markets of Eastern Mediterranean. East Coast of America and Türkiye.

Turkon Line is the first and only container line to be included in the Turquality Brand Support Program.



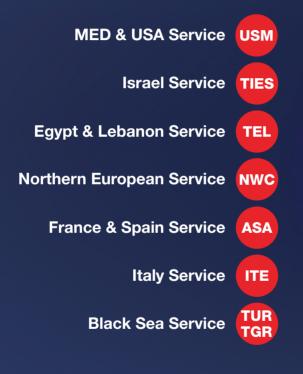


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AGENCY OFFICES PORTS









#### MED & USA Service

#### USM)

- Direct Türkiye-USA East Coast (USEC) service
- Shortest transit times between Türkiye and USEC
- Wide port coverage at both sides of the trade
- Strong and wide inland transport network
- Fast and effective Alexandria-Türkiye connection
- Fast Odessa\*, Constanta, Beirut, Ashdod, Haifa, Poti, Alexandria ve Port Said connections via Türkiye. (\*Odessa suspended.)
- Seasonal direct USA-Iskenderun call option
- Connection to West Mediterranean



Eastbound	Alexandria	Mersin	Istanbul	Izmit	Gemlik	Izmir
New York	17	19	22	23	24	25
Norfolk	15	17	20	21	22	23
Savannah	13	15	18	19	20	21

Westbound	Algeciras	New York	Norfolk	Savannah
Alexandria	12	22	24	26
Mersin	10	20	22	24
Istanbul	7	17	19	21
Izmit	6	16	18	20
Gemlik	5	15	17	19
Izmir	4	14	16	18

FEEDER CONNECTIONS							
Eastbound	New York	Norfolk	Savannah				
Haifa	37	35	33				
Ashdod	39	37	35				
Odessa	31	29	27				
Constanta	28	26	24				
Poti	30	28	26				
Alexandria	35	33	31				
Port Said	38	36	34				
Beirut	40	38	36				

FEEDER COM	FEEDER CONNECTIONS													
Westbound	Alexandria	Port Said	Beirut	Haifa	Ashdod	Constanta	Poti	Odessa	Bilbao	Casablanca	Tangier	Leixoes	Vigo	Lisbon
Algeciras	18	16	15	15	13	13	14	13	17	7	5	4	3	2
New York	28	26	25	25	23	23	24	23	32	22	20	20	18	17
Norfolk	30	28	27	27	25	25	26	25	34	24	22	22	20	19
Savannah	32	30	29	29	27	27	28	27	36	26	24	24	22	21

USM

#### Egypt & Lebanon Service - Transit Times TEL

- Türkiye / Egypt Lebanon dedicated, regular and reliable service
- Wide coverage of Egypt by Alexandria and Port Said calls
- Fast and smooth connection to Odessa, Famagusta and Constanta
- More than 20 years of experience and expertise in the trade

Eastbound	Izmit	Gemlik	Istanbul	Izmir	Mersin	Beirut
Alexandria	10	11	13	15	7	5
Port Said	8	9	11	13	5	3
Beirut	5	6	8	10	2	-

Westbound	Alexandria	Port Said	Beirut
Izmit	11	13	16
Gemlik	10	12	15
Istanbul	8	10	13
Izmir	6	8	11
Mersin	3	5	8
Beirut	-	-	-



#### Israel Service - Transit Times



- Türkiye-Israel dedicated, fast and reliable weekly service
- Fast and effective connection between Famagusta-Türkiye
- Odessa and Constanta connection via Istanbul
- · Weekly, fix-day departure services with Friday cut-off from Marmara and Mersin ports
- Short transit times on almost all respective corridors
- More than 20 years of experience and expertise in the trade

Eastbound	Istanbul	Gemlik	Izmit	Izmir	Mersin
Haifa	5	6	7	9	11
Ashdod	3	4	5	7	10
Famagusta*	2	3	4	6	9

Westbound	Haifa	Ashdod	Famagusta*
Istanbul	7	9	10
Gemlik Borusan	6	8	9
Izmit	5	7	8
Izmir	3	5	6
Mersin	1	3	4



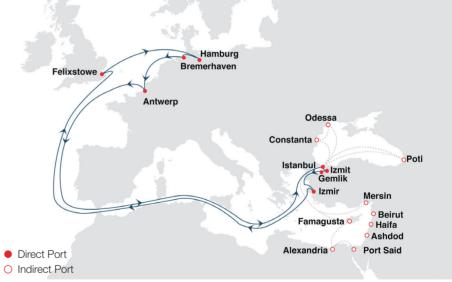
O Indirect Port

#### Northern European Service - Transit Times NWC

- Weekly, direct Türkiye-North Europe Service with short transit times
- Odessa and Constanta connection via Istanbul (\*Odessa suspended.)
- Connections to Mersin and major East Mediterranean port

Eastbound	Piraeus	Izmit	Istanbul	Gemlik	Izmir
Felixstowe	16	18	20	21	24
Hamburg	13	15	17	18	21
Bremerhaven	12	14	16	17	20
Antwerp	9	11	13	14	17

Westbound	Valencia	Felixstowe	Hamburg	Bremerhaven	Antwerp
Izmit	11	17	20	21	24
Istanbul	9	15	18	19	22
Gemlik	8	14	17	18	21
Izmir	5	11	14	15	18



#### France & Spain Service - Transit Times ASA

- Coverage of main ports both in Türkiye and West Mediterranean
- Short transit times on all respective corridors
- Strong inland network and coverage at both ends of trade

Eastbound	Istanbul	Izmit	Gemlik	Izmir
Fos	11	13	14	16
Valencia	10	12	13	15
Barcelona	7	9	10	12

Westbound	Fos	Valencia	Barcelona
Istanbul	10	11	14
Izmit	8	9	12
Gemlik	7	8	9
Izmir	5	6	7



#### Italy Service - Transit Times

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- Feasible connection to EastMed and Black Sea services/ports •
- Strong inland network and coverage at both ends of directions
  Weekly, fix-day departure services

Eastbound	Gemlik	Izmit	Istanbul	Izmir
La Spezia	5	6	6	8
Genoa	4	5	5	7

		A CONTRACT
	Genoa 💦 La Spezia	
		Istanbul Gemlik Izmir
<ul> <li>Direct Port</li> <li>Indirect Port</li> </ul>		

Westbound	La Spezia	Genoa
Gemlik	9	10
Izmit	8	9
Istanbul	8	9
Izmir	6	7

#### Ukraine & Romania Service - Transit Times

- Fast and effective direct Black Sea Istanbul service
- Weekly, reliable and regular service
- Smooth, fast and precise connections to North Europe, East Mediterranean, USA services

Eastbound	Istanbul	Westbound	Odessa	Constanta
Odessa	3	Istanbul	3	2
Constanta	2			

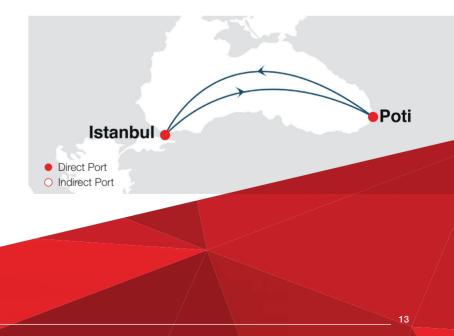
#### Georgia Service - Transit Times

TUR TGR TUR TGR

- Fast, regular, weekly Black Sea Istanbul service
- Fast and reliable connection with North Europe, Eastern Mediterranean, USA services via Istanbul

Eastbound	Istanbul	Westbound	Poti
Poti	4	Istanbul	3





## Industrial Solutions

#### Chemicals, Flammable & Explosives

Chemical products in many industries have great importance as an indispensable raw material. However, since these products are usually classified as dangerous goods, they cannot be handled like other load groups. Chemical, flammable and explosive industries require safe, reliable, effective and meticulous logistics solution partners to transport their products. To be in charge of all processes in transportation of the chemical, flammable and explosive products is only possible with an experienced and expert logistics solution partner such as Turkon Line.

## Second Hand Automotive & Spare Parts

Logistics solution partners play an important role in the production chain since the automotive and spare parts industries determine "full-time production" or "full in-line production" systems as their working principle. Turkon Line delivers the product from the spare parts manufacturers to automotive manufacturers on time. For this reason, Turkon Line has been the reliable logistics solution partner preferred by leading spare parts and automotive manufacturers for years.

#### **Pulp & Forest Products**

Paper pulp and forest products are among the indispensable industries of today and are widely needed all over the world. For the transportation of these products and raw materials, continuity is very important and maritime transportation is used to a large extent. Turkon Line is an experienced logistics partner that has been trusted by pulp and forest products manufacturers around the world for years with its wide service network, expert staff and customer-specific solutions.

## Packaging Material, Plastic Products & Scrap

Plastic products play an important role in the production processes of many industries as raw materials. In addition. the product of packaging material has a very wide market as an industry. The management of plastic waste and metal scrap recycling is also some of the important industries of recent times. These industries benefit greatly from maritime transport and need logistics partners with a wide service network and expert staff who are able to offer customer-specific solutions. Because Turkon Line can offer all these features and more, it is the choice of packaging material manufacturers, plastic product suppliers and scrap recyclers worldwide.

#### Food & Agriculture

Food and agriculture, in terms of being oriented to the primary needs of people, are among the basic industries that have always been very important and will always maintain their importance. In the food and agriculture industry, maritime transportation is used to a great extent to enable producers to reach consumers in various parts of the world.

#### Project Transportation

With our 25 years of experience in the transportation sector, our expert staff, special equipment and fast service, we are always on hand with project transportation.

As Turkon Line, we meticulously transport your special loads above the carrying capacity of standard containers. We are with you in project transportation with our 25 years of experience in the transportation sector, our expert staff, special equipment and fast service.

While transporting your special loads, we produce flexible solutions for your needs and provide special equipment and logistics support for your products. With our experienced staff, we use "special handling" methods for your products and manage all processes in the light of the analyses performed by our technical team. Breakbulk, yacht, floating dock, wind panel, generator and power distribution unit, helicopter, defence industry products etc. We carry out international transportation of various special loads.











Protection



Cut-off Flexibility



Legislation Consulting





Crisis Management

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#### Project Transportation

We offer pro-active solutions for personal and sectoral needs in project transportation within the framework of our "Tailor-Made Solutions" service approach. We know that project transportation is an area that requires much more attention and care compared to standard transportation and that the needs and wishes of the customer should be kept at the focal point since we maintain our customeroriented approach in project transportation as in all our services. We offer instant and fast solutions at every stage of project transportation with our special consultants and Turkon Live's live support platform for our customers.

We recommend the most correct type of equipment according to the type of your product in order to ensure maximum safety in the transportation of your special loads. We provide consultancy on logistics solutions and transportation regulations from A to Z and we track the documents for you. We provide quality and careful service to our customers in project transportation and carry out all our processes with planning according to your needs.

#### **Project Transportation Services**

- Door-to-door solutions
- Storage and packaging services
- Liner services from the USA, Europe and the Mediterranean
- Military and dangerous cargo handling (NATO and National Security "FSCC" Approved)
- Heavy and project cargo handling, port services
- Order form and letter of credit tracking
- All kinds of survey and surveillance services
- 7/24 communication/information systems
- Safe and on-time delivery
- Land and air transportation solutions
- Factory facility dismantling and installation, engineering services

#### Tailor-Made Solutions

As Turkon Line, we have designed our service approach entirely on the satisfaction of our customers. We know that each of our customers has different needs, and we organize all our processes towards them. We do not compel our customers to a standard service approach that is not suitable for them. We have instead created a flexible approach that they can arrange according to their preferences. We are always working for the satisfaction of our customers, whom we see as individuals with different priorities.

We facilitate shipping processes with the flexibility we provide to our customers in cut-off times. By prioritizing accessibility, we produce professional solutions for different needs, thanks to our solutionoriented and regional customer services. In the light of the principle to be always customer-oriented, we respond quickly to the requests received through the live support platform "Turkon Live" on our website, and we inform our customers at every step. With our experienced and expert staff, we offer consultancy on shipping regulations, we keep track of many issues like necessary documents, waiting times, etc. We will always be there for our customers in times of crisis, we manage crises effectively by producing solutions for them.

We recommend different types of equipment according to the product type, so we prevent any grievances due to equipment during the shipping process.

In cargo delivery times (Cut-off) with the flexibility we provide to our customers, we ease the transportation processes. Keeping accessibility in the foreground, we provide professional and needsoriented solutions thanks to our focused and regional customer service. With our customer-oriented principle, we inform our customers step by step via "Turkon Live" live support platform where we respond to our customer's every need. With our expert experienced staff, we provide consultancy on necessary documents, waiting times and we follow up on every step. We manage crisis effectively by producing solutions for them and never leave our customers without help. We suggests different types of equipment based on different types of product to prevent any equipment-related problems.



## What is the concept of "Tailor-Made Solutions" service?

It is a customer-oriented service model created by focusing on the transportation solutions we offer according to our customers' different priorities, needs and preferences.

## What are the "Tailor-Made Solutions" offered by Turkon Line?

The solutions include seamless communication offered by Turkon Live support line, dedicated and personalized customer consultancy service, sectoral consultancy, regulatory and equipment consultancy, loading time (Cut-off) flexibility, crisis management, and integrated logistics services.

## How is Turkon Lines different from other companies in terms of "Tailor-Made Solutions"?

Turkon Line, unlike other shipping companies, builds their communication with customers on individual preferences and one-to-one human relations. Customers contacting Turkon Line, without interacting with any automatic replies or robotic barriers, can directly discuss with our consultants, and can perform their transport activities. The responsibility we hold to our customers goes beyond transportation service. With the Turkon Line difference, We are always on our customers' side with effective communication built upon trust.

#### Sustainability Journey

Giving priority to sustainable development in order to preserve the ecological balance of the seas, Turkon Line carries out all its voyages with its environmental awareness and sense of responsibility towards nature. Acting with the environmental policies it has adopted since its establishment, with the aim of efficient use of natural resources and prevention of pollution, Turkon Line is also aware of its important role in the fight against the climate crisis. Turkon Line takes precautions to prevent the death and injury of whales, one of the largest sea creatures of our planet, caused by collisions with ships. Turkon Line sails at 10 knots or less in designated areas on the east coast of America. Thus, Turkon Line eliminates the possible harm that endangered whales can face.

Within the framework of compliance with the IMO (International Maritime Organization) 2020 Regulation, Turkon Line has put a Scrubber system on its vessels, breaking new ground in its industry in Türkiye. Turkon Line protects the nature by reducing the sulfur content below the 0.5% sulfur limit determined by the IMO (International Maritime Organization). Turkon Line, with its great love and gratitude to the seas, is improving itself day by day in line with its vision of nature-friendly transportation.

Ballast water taken into separate tanks in order to increase the stability and balance of the ships contains millions of different micro-organisms. Therefore, these micro-organisms carried during sailings can multiply uncontrollably in the sea areas where they are left and cause permanent damage to the nature. Being aware of the effects of ballast water that disrupts the ecological balance, Turkon Line carries out all its sailings in an environmentally friendly manner in line with its sustainable strategic goals with its ballast water filtration and processing system.



### **Certificates and Programs**

- ISO 9001 ISO 14001 ISO 27001
- ISO 10002C-TPATTurquality
- ACEP AEO

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